Read the following Conversation between a teacher and a student:

Student : Good morning, sir.
Teacher : Good morning. How are you?
Student : I am fine, sir. I need some suggestion to improve my English. I want to improve my English, but I am unable to do it.
Teacher : What is the problem?
Students : I hesitate while speaking. Sentences do not come in my mind and I just fall flat.
Teacher : Do you practice grammar?
Student : I practice now and then.
Teacher : You need to practice it daily as it will help you in speaking.
Student : How will it help me?
Teacher : Sentences will automatically come in your mind if you know grammar as grammar will help your mind construct sentences as a result you will be able to speak without hesitation.
Student : My friend practices grammar daily still he is unable to speak fluently. What is the reason?
Teacher : Only having the knowledge of grammar is not enough. We need to practice speaking daily to master the language. How many hours does he speak?
Student : He does not speak much.
Teacher : How can you expect him to be a fluent speaker? I advise both of you to speak English very often. Be sure soon you will be fluent in English speaking. English is very easy language and can be learnt. You just need to put your sincere efforts.
Student : Thank you for your valuable suggestions. I will act upon your advice.

- The questions highlighted in the above conversation are ‘wh’ question.
- We use question words to ask certain type of questions. These are referred to as ‘wh’ words because they include letter ‘W & H’. E.g., What, Why, When, How, Which, Where, etc.
The following table presents the commonly used ‘wh’ words with their functions:

<table>
<thead>
<tr>
<th>‘Wh’ Words</th>
<th>Functions</th>
<th>Example Sentences</th>
</tr>
</thead>
<tbody>
<tr>
<td>what</td>
<td>asking for information about something</td>
<td>What are the causes for sudden hike in the petrol price?</td>
</tr>
<tr>
<td>what for</td>
<td>asking for a reason, asking why</td>
<td>What did you do that for?</td>
</tr>
<tr>
<td>when</td>
<td>asking about time</td>
<td>When will the train arrive in the platform?</td>
</tr>
<tr>
<td>where</td>
<td>asking in or at what place or position</td>
<td>Where are you exactly meeting him?</td>
</tr>
<tr>
<td>which</td>
<td>asking about choice</td>
<td>Which colour do you prefer?</td>
</tr>
<tr>
<td>who</td>
<td>asking what or which person or people (subject)</td>
<td>Who is responsible for the happening?</td>
</tr>
<tr>
<td>whom</td>
<td>asking what or which person or people (object)</td>
<td>Whom did you ask her to meet?</td>
</tr>
<tr>
<td>whose</td>
<td>asking about ownership</td>
<td>Whose are these books?</td>
</tr>
<tr>
<td>why</td>
<td>asking for reason, asking what...for</td>
<td>Why are you making them wait for so long?</td>
</tr>
<tr>
<td>how</td>
<td>asking about manner</td>
<td>How does this machine work?</td>
</tr>
</tbody>
</table>

Activity 1
Complete the following conversation between a customer and a salesman.

Salesman : Good morning sir!
Customer  : Good morning!
Salesman  : How ____________?
Customer  : I want to purchase a gift for my sister to give it on her birthday.
Salesman  : How ____________?
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Customer : She is only eight years old. It should be something beautiful and unique.

Salesman : You can buy this imported doll. It speaks English and sings wonderful songs.

Customer : Oh, it is really a beautiful doll. Can you tell me how to operate it?

Salesman : Yes, push this red button and it will start speaking English, and when you push this blue button it starts singing.

Customer : What ____________?

Salesman : Only Rs.1350/-

Customer : It’s a costly item. Anyway, pack it. I don’t like bargaining. I hope you will charge reasonably. Also show me some picture books which can increase the general knowledge of my sister.

Salesman : We have a lot of such books. Here are some excellent books. They are not only interesting but also good for gaining general knowledge. See the beautiful pictures and high quality paper.

Customer : How much ________________?

Salesman : Rs.350/- only.

Customer : Here are Rs.2000/-. Please give me cash receipt and balance amount.

Salesman : Sir, here is the cash receipt and the balance. Thanks for your nice visit.

Activity 2

Frame questions for the below sentences using the given ‘wh’ words:

1. They live in New Delhi.
   Where ________________________________ ?

2. The class begins at 8 o’clock.
   What time ________________________________ ?

3. They get home at 9 o’clock every night.
   What time ________________________________ ?

4. Ramesh speaks Hindi very well.
   What ________________________________ ?
5. Those books cost Rs. 500/-.  
   How much __________________________? 

6. Vasanth, with his family, traveled by car.  
   How ________________________________? 

7. Geetha wants to learn English because she wants a better job.  
   Why ________________________________? 

8. Mary and Joe meet on the corner every morning.  
   Where ______________________________? 

9. Mr. John teaches us communication skills.  
   What ________________________________? 

10. Balu gets up at five every morning.  
    When ______________________________? 

11. Those boys sell mobile phone covers there.  
    What ______________________________? 

Activity 3

Choose the best WH word to complete the questions parallel the answers in the brackets:

1. _____ do you want to eat? (Pasta and cheese.)
2. _____ do they smoke? (Cigarette.)
3. _____ does John drive? (Car.)
4. _____ do we get up? (Early in the morning.)
5. _____ does that girl go swimming? (At the club)
6. _____ is very costly today? (Onion)
7. _____ solve this problem? (By applying xxx theorem)
8. _____ brought the pig home? (Balu)
9. _____ is the nearest police station? (B2 station near the bus stand)
10. _____ is he bringing the machine home? (in a lorry)